Experiential Learning Cloud transforms Central Michigan University's Counselor Education Program

75%
reduction in manual processes

1 source
of truth for student data

Products:

Experiential Learning Cloud

Programs:

Counseling

Introduction:

Central Michigan University, home to over 14,000 students and offering more than 200 programs across disciplines, needed tools that could keep pace with its expanding academic programs. When Sheri Pickover, Program Director of Counseling started, the program was using other assessment software that created roadblocks instead of streamlining work. The old system demanded too much manual effort, lacked flexibility, and made even minor edits a frustrating process—forcing entire rebuilds when changes were needed. As the sole person handling assessments, Program Director Sheri Pickover recognized the existing system was slowing progress. To support the program's growth and reduce inefficiencies, Central Michigan set out to find a more adaptable and intuitive solution.

Problem:

Sheri had heard of Experiential Learning Cloud while working at another university and decided to start exploring whether they might be a good fit for Central Michigan's Counselor Education program. She wanted to make sure that Experiential Learning Cloud would reduce the administrative burden of manual data entry and report gathering, increase the accuracy of the data stored within the program, and scale to support Central Michigan's growing student population.

But most importantly, Experiential Learning Cloud needed to have a best-in-class customer support system. After doing her research and taking Experiential Learning Cloud for a test drive, Sheri was able to answer "yes" to all of the above questions.

Solution:

From the start, Sheri saw the difference. Experiential Learning Cloud was easier to use, streamlined internal workflows, and gave students more timely, effective support. Its intuitive design provides seamless access not just for administrators like Sheri, but also for supervisors, faculty, and students—ensuring everyone stays connected and informed. Sheri especially values the platform's interface and powerful reporting tools. "I have to run one just by program and then I can run by program and cohort and everything pulled out to organize." With just those two reports, she gets exactly what she needs—organized, accessible data that she can use to assess progress and drive improvements. And while issues are rare, Sheri notes that when they do come up, the Lumivero help desk is a dependable resource.

LUMIVERO

Results:

Experiential Learning Cloud has transformed administrative workflows. Tasks that once took three hours now take just 30 to 45 minutes—a 75% reduction in manual effort, according to Sheri. That time savings translates directly into greater efficiency and more capacity to focus on student success.

The time tracking feature has been a game changer. Students appreciate how simple it is to use—especially on their phones—making it easy to log hours and stay on track wherever they are. As Sheri puts it, with Experiential Learning Cloud, nothing is ever more than "a few clicks away."

> "I only have to run one report by program and then I can run by program and cohort and everything pulled out to organize, for a single source of truth with Experiential Learning Cloud."
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> **Sheri Pickover**
> **Counseling Program Director**